



## 1- SUBJECT

This document defines the general supplying conditions for DELTA NEO' suppliers for metal activity.

## 2- DEFINITIONS

Critical dimensions: characteristic marked with an asterisk \* on the purchase orders sent by DELTA NEO to its suppliers.

For the material suppliers, the main critical dimensions are:

- diameter (round wires)
- side and diagonal (square wires)
- width and thickness (strip)
- tensile strength

## 3- GENERAL SUPPLYING RULES

### 3.1 - Qualification of supply:

A qualification purchase order stipulating our standard quality requirements is sent to the supplier.

A compliance of the quality system quality of the supplier with requirements of ISO9001 norm is recommended. The supplier is required to guarantee the traceability of the provided products; we ask rules applied for this traceability when the supplier is not certified

On receipt of the supply, critical parameters are checked. A compliant supply generates the internal qualification, confirmed by the product acceptance of DELTA NEO' customer. A non-compliant supply is returned to the supplier without payment.

### 3.2 - Ship to Stock:

After acceptance of qualification purchase order by DELTA NEO, the supply is considered as Ship To Stock status for subsequent purchase orders. From then on, the supplier is responsible for the quality of the products coming into DELTA NEO. The supplies are directly integrated into the warehouse before utilization for production. Should a non-compliant supply be detected during production, a Raw Material Non-Compliance Form is sent to the supplier with a request for corrective and preventive actions.

### 3.3 - Non-Compliance detected by the supplier:

If the supplier identifies one or more non-compliances to DELTA NEO specifications, he has to immediately notify the DELTA NEO Quality Department via a derogation request, reporting the following items:

- The type of non-compliance
- The cause of the non-compliance
- The quantity affected
- Corrective actions implemented to prevent recurring non-compliance

**Products subject to a derogation request may not be delivered until DELTA NEO has granted the derogation. The derogation is only valid for the intended batch and may not be interpreted as a blanket waiver for subsequent batches.**

### 3.4 - Non-compliance detected at DELTA NEO and / or at end-Customer:

In case of detection of a non-conformed supply during production at DELTA NEO, a Material Non-Conformity form is sent to the supplier with a request for corrective and preventive action. In the event that a non-conformity due to the raw material is detected at DELTA NEO or at the end customer, DELTA NEO reserves the right to pass on to its supplier the costs of the non-conformity. Will be taken into consideration any additional cost and/or any prejudice, whatever its nature, direct or indirect, suffered by DELTA NEO and/or its customer and which is caused by the supplier.

The supplier shall ensure that it has taken out a contract with a well-known insurer, guaranteeing it in terms of after-sales liability, for the materials delivered to DELTA NEO.



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## 3.5 - Packaging and identification:

### 3.5.1 - Packaging:

Unless specified in the product purchase order, the supplier is free to select packaging. The packaging should always be designed to protect the product from damage up to integration in DELTA NEO.

### 3.5.2 - Identification:

The supplier always has to identify each container with a label indicating the following items:

- Supplier identification
- Quantity and/or container weight
- Batch number and/or production period

When necessary or specified, container labels also have to indicate:

- Initial sample, pre-production
- Items accepted after derogation request (only if approved by DELTA NEO)
- DELTA NEO product reference

## 3.6 - Documents delivered with a supply:

- Delivery note giving the following items from the DELTA NEO purchase order (purchase order number, product reference, quantity delivered...).

- Quality documents:

- for material suppliers (wire, strip), a compliance certificate made up of:

- DELTA NEO purchase order number
- Material description
- Material chemical analysis
- Measures on mechanical characteristics: tensile strength and elongation
- Measures on dimensional characteristics (diameter, diagonal...)

## 3.7 - Supplier's commitment and responsibility:

- The supplier undertakes to report any important modification within its organization likely to influence the quality of supplied products and services (change of production site, change in process, subcontracting of an operation, change of supplier...).

- The supplier undertakes to send an acknowledgement of order to each purchase order sent by DELTA NEO.

- The supplier also undertakes to inform the DELTA NEO Purchasing Department in case of late delivery on a purchase order. Specified delivery times on purchase orders are delivery times as per arrival in DELTA NEO.

- DELTA NEO requires 100% on-time delivery performance from its suppliers.

- The supplier has to get a derogation acceptance from DELTA NEO each time that the product or process is different from the one accepted during qualification.

- The supplier must ensure that all purchased materials used in product manufacturing respect the regulations of the country of manufacture and sale (regulations about environment, security...).

- The supplier states the conformity of his products:

- |  |                          |                          |
|--|--------------------------|--------------------------|
| - the current directive RoHS               | <input type="checkbox"/> | <input type="checkbox"/> |
|  | Yes                      | No                       |
| - the current regulation REACH             | <input type="checkbox"/> | <input type="checkbox"/> |
|  | Yes                      | No                       |
| - the current regulation Conflict Minerals | <input type="checkbox"/> | <input type="checkbox"/> |
|  | Yes                      | No                       |



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## 4- PROTECTION OF PERSONAL DATA

You have a right to get to, revise and clear your personal data by contacting us by email at the address [dn@deltaneo.com](mailto:dn@deltaneo.com). Please specify in object: Request about GDPR (RGPD in French). You can take notice of our privacy policy on our website: [www.deltaneo.com](http://www.deltaneo.com)

Supplier Comment :

DELTA NEO  
Purchasing Manager  
Sandrine QUIDET

DELTA NEO  
Quality Manager  
Thierry GIMET

SUPPLIER  
Company stamp  
Signature of general management